Outcome Assessment Plan and Results for degrees or certificates

AAS or Certificate: Medical Assisting Certificate 2018-2019

1. Outcome	2. Criteria or Target	3. Measurement Tool	4. When/how and by who	5. Results of Program			
		(course and	analysis of assessment will	Assessment			
		assignment)	be accomplished				
Students who complete this certificate of completion should be able to:							
 Communicate therapeutically with clients and their families to promote the achievement of patient outcomes in collaboration with healthcare providers within ambulatory care settings. 	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of ≥3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	89% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 83% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students achieved an average of >3.0 on their extern ratings			

2. Integrate the principles of mathematics and scientific knowledge with administrative and clinical medical assisting practice	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of >3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	89% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 83% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students achieved an average of >3.0 on their extern ratings
3. Meet patient needs as a mature, adaptable person and member of the medical assisting profession.	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of ≥3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	89% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 83% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students achieved an average of >3.0 on their extern ratings

4. Think creatively and critically in the identification, analysis, and resolution of problems, issues, truth claims, and ethical issues.	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of >3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	89% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 83% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students achieved an average of >3.0 on their extern ratings
5. Practice medical assisting within the standards of medical assisting program, of program accreditation, and medical assistant certification standards.	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of <u>></u>3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	89% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 83% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students achieved an average of >3.0 on their extern ratings

Submitted by: Mimi Pentz

Date Submitted: 07.19.19

Submit to: Academic Assessment Office (<u>kkane@cgcc.edu</u>)