Outcome Assessment Plan and Results for degrees or certificates

AAS or Certificate: Medical Assisting Certificate 2017-18

1. Outcome	2. Criteria or Target	3. Measurement Tool (course and assignment)	4. When/how and by who analysis of assessment will be accomplished	5. Program Assessment Results		
Students who complete this certificate of completion should be able to:						
1. Communicate therapeutically with clients and their families to promote the achievement of patient outcomes in collaboration with healthcare providers within ambulatory care settings.	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 100% of students will achieve an average of ≥3.0 on their extern ratings 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 95% of students achieved an average of ≥3.0 on their extern ratings 		
2. Integrate the principles of mathematics and scientific knowledge with administrative and clinical medical assisting practice	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility	 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool 		

3. Meet patient's needs as a mature, adaptable person and member of the medical assisting profession.	evaluation of Student Tool Externship: • 100% of students will achieve an average of ≥3.0 on their extern ratings • 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet • 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: • 100% of students will achieve an average of ≥3.0 on their extern ratings	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students	 95% of students achieved an average of ≥3.0 on their extern ratings 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 95% of students achieved an average of ≥3.0 on their extern ratings
4. Think creatively and critically in the identification, analysis, and resolution of problems, issues, truth claims, and ethical issues.	 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool 	MA270 Administrative Evaluation of Student Tool MA270 Clinical Evaluation of Student Tool	Administrative Evaluation of Student Tool to be assessed by facility preceptor Clinical Evaluation of Student Tool to be assessed by facility preceptor Externship:	 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool Externship: 95% of students achieved an average of ≥3.0 on their

	Externship:		In addition to the above,	extern ratings
	• 100% of students will		during regularly scheduled	
	achieve an average of		meetings with the student	
	>3.0 on their extern		during externship, the	
	ratings		Program Coordinator will	
			evaluate the students	
5. Practice medical	• 70% of students will	MA270 Administrative	Administrative Evaluation	 94% of students achieved
assisting within the	achieve an average of	Evaluation of Student	of Student Tool to be	an average of 4.0-5.0 on the
	4.0-5.0 on the clinical	Tool	assessed by facility	clinical evaluation sheet
standards of medical	evaluation sheet		preceptor	 91% of students achieved
assisting program, of	• 70% of students will	MA270 Clinical		an average of 4.0-5.0 on the
program	achieve an average of	Evaluation of Student	Clinical Evaluation of	administrative evaluation of
accreditation, and	4.0-5.0 on the	Tool	Student Tool to be	Student Tool
medical assistant	administrative		assessed by facility	
certification	evaluation of Student		preceptor	Externship:
standards.	Tool			 95% of students achieved
Staridards.			Externship:	an average of >3.0 on their
	Externship:		In addition to the above,	extern ratings
	• 100% of students will		during regularly scheduled	_
	achieve an average of		meetings with the student	
	≥3.0 on their extern		during externship, the	
	ratings		Program Coordinator will	
			evaluate the students	

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