

## Outcome Assessment Plan and Results for degrees or certificates

### AAS or Certificate: **Medical Assisting Certificate 2017-18**

1. Outcome	2. Criteria or Target	3. Measurement Tool (course and assignment)	4. When/how and by who analysis of assessment will be accomplished	5. Program Assessment Results
<i>Students who complete this certificate of completion should be able to:</i>				
<p>1. Communicate therapeutically with clients and their families to promote the achievement of patient outcomes in collaboration with healthcare providers within ambulatory care settings.</p>	<ul style="list-style-type: none"> <li>● 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>● 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>● 100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<ul style="list-style-type: none"> <li>● 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>● 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>● 95% of students achieved an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>
<p>2. Integrate the principles of mathematics and scientific knowledge with administrative and clinical medical assisting practice</p>	<ul style="list-style-type: none"> <li>● 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>● 70% of students will achieve an average of 4.0-5.0 on the administrative</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility</p>	<ul style="list-style-type: none"> <li>● 94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>● 91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul>

	<p>evaluation of Student Tool</p> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>		<p>preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>Externship:</p> <ul style="list-style-type: none"> <li>95% of students achieved an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>
<p>3. Meet patient's needs as a mature, adaptable person and member of the medical assisting profession.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<ul style="list-style-type: none"> <li>94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>95% of students achieved an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>
<p>4. Think creatively and critically in the identification, analysis, and resolution of problems, issues, truth claims, and ethical issues.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship:</p>	<ul style="list-style-type: none"> <li>94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>95% of students achieved an average of <math>\geq 3.0</math> on their</li> </ul>

	<p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>		<p>In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>extern ratings</p>
<p>5. Practice medical assisting within the standards of medical assisting program, of program accreditation, and medical assistant certification standards.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<ul style="list-style-type: none"> <li>94% of students achieved an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>91% of students achieved an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>95% of students achieved an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>

Submitter(s): Mimi Penz

Date Submitted: 5.31.18

Submit to: Academic Assessment Office ([kkane@cgcc.edu](mailto:kkane@cgcc.edu))