

## Outcome Assessment Plan and Results for degrees or certificates

AAS or Certificate: **Medical Assisting Certificate 2017-18**

1. Outcome	2. Criteria or Target	3. Measurement Tool (course and assignment)	4. When/how and by who analysis of assessment will be accomplished	5. Program Assessment
<i>Students who complete this certificate of completion should be able to:</i>				
<p>1. Communicate therapeutically with clients and their families to promote the achievement of patient outcomes in collaboration with healthcare providers within ambulatory care settings.</p>	<ul style="list-style-type: none"> <li>• 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>• 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>• 100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	

<p>2. Integrate the principles of mathematics and scientific knowledge with administrative and clinical medical assisting practice</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	
<p>3. Meet patient's needs as a mature, adaptable person and member of the medical assisting profession.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	

<p>4. Think creatively and critically in the identification, analysis, and resolution of problems, issues, truth claims, and ethical issues.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	
<p>5. Practice medical assisting within the standards of medical assisting program, of program accreditation, and medical assistant certification standards.</p>	<ul style="list-style-type: none"> <li>70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet</li> <li>70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool</li> </ul> <p>Externship:</p> <ul style="list-style-type: none"> <li>100% of students will achieve an average of <math>\geq 3.0</math> on their extern ratings</li> </ul>	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	

Assessment of Outcomes Achievement  
Degree, Certificate, Program

Name of Degree, Certificate or Program: Medical Assisting Certificate

1. Describe assessment results.
2. Identify any changes that should, as a result of this assessment, be implemented towards improving students' attainment of degree, certificate, or program outcomes.
3. Describe your plan for implementation of any changes.
4. Departmental faculty involvement.
5. Evaluate the assessment strategy.
6. Additional comments.

Submitter(s): Mimi Penz

Date Submitted: 11/1/17

Submitted by: Mimi Pentz

Date: 11/01/17

Submit to: Academic Assessment Office ([kkane@cgcc.edu](mailto:kkane@cgcc.edu))