

Outcome Assessment Plan and Results for degrees or certificates

AAS or Certificate: **Medical Assisting Certificate 2016-17**

1. Outcome	2. Criteria or Target	3. Measurement Tool (course and assignment)	4. When/how and by who analysis of assessment will be accomplished	5. Program Assessment
<i>Students who complete this certificate of completion should be able to:</i>				
<p>1. Communicate therapeutically with clients and their families to promote the achievement of patient outcomes in collaboration with healthcare providers within ambulatory care settings.</p>	<ul style="list-style-type: none"> • 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet • 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool <p>Externship:</p> <ul style="list-style-type: none"> • 100% of students will achieve an average of ≥ 3.0 on their extern ratings 	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>MA270: Outcome was met for 70% between 4.0 – 5.0 as well as 100% at >3 total average: -86% at 4.0-5.0 on the Clinical evaluation sheet -79% at 4.0-5.0 on the Administrative evaluation sheet.</p> <p>100% of students at ≥ 3</p> <p>In comparison to last year; Those getting ≥ 3 improved from 2015-16 - 98% to 100% in 2016-17</p> <p>However, 4.0-5.0 average decreased from 2015-16 - 93% to 82% in 2016-17</p>
<p>2. Integrate the principles of mathematics and</p>	<ul style="list-style-type: none"> • 70% of students will achieve an average of 4.0-5.0 on the clinical 	<p>MA270 Administrative Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility</p>	<p>MA270: Outcome was met for 70% between 4.0 – 5.0 as well as 100%</p>

<p>scientific knowledge with administrative and clinical medical assisting practice</p>	<p>evaluation sheet</p> <ul style="list-style-type: none"> 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool <p>Externship:</p> <ul style="list-style-type: none"> 100% of students will achieve an average of ≥ 3.0 on their extern ratings 	<p>MA270 Clinical Evaluation of Student Tool</p>	<p>preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>at >3 total average: -86% at 4.0-5.0 on the Clinical evaluation sheet -79% at 4.0-5.0 on the Administrative evaluation sheet.</p> <p>100% of students at ≥ 3</p> <p>In comparison to last year; >3 improved from 2015-16 - 98% to 100% in 2016-17</p> <p>However, 4.0-5.0 average decreased from 2015-16 - 93% to 82% in 2016-17</p>
<p>3. Meet patient's needs as a mature, adaptable person and member of the medical assisting profession.</p>	<ul style="list-style-type: none"> 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool <p>Externship:</p> <ul style="list-style-type: none"> 100% of students will achieve an average of ≥ 3.0 on their extern ratings 	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>MA270: Outcome was met for 70% between 4.0 – 5.0 as well as 100% at >3 total average: -86% at 4.0-5.0 on the Clinical evaluation sheet -79% at 4.0-5.0 on the Administrative evaluation sheet.</p> <p>100% of students at ≥ 3</p> <p>In comparison to last year; >3 improved from 2015-16 - 98% to 100% in 2016-17</p> <p>However, 4.0-5.0 average decreased from 2015-16 - 93% to 82% in 2016-17</p>
<p>4. Think creatively and critically in the</p>	<ul style="list-style-type: none"> 70% of students will achieve an average of 	<p>MA270 Administrative Evaluation of Student</p>	<p>Administrative Evaluation of Student Tool to be</p>	<p>MA270: Outcome was met for 70%</p>

<p>identification, analysis, and resolution of problems, issues, truth claims, and ethical issues.</p>	<p>4.0-5.0 on the clinical evaluation sheet</p> <ul style="list-style-type: none"> 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool <p>Externship:</p> <ul style="list-style-type: none"> 100% of students will achieve an average of ≥ 3.0 on their extern ratings 	<p>Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>between 4.0 – 5.0 as well as 100% at >3 total average:</p> <p>-86% at 4.0-5.0 on the Clinical evaluation sheet -79% at 4.0-5.0 on the Administrative evaluation sheet.</p> <p>100% of students at ≥ 3</p> <p>In comparison to last year; >3 improved from 2015-16 - 98% to 100% in 2016-17</p> <p>However, 4.0-5.0 average decreased from 2015-16 - 93% to 82% in 2016-17</p>
<p>5. Practice medical assisting within the standards of medical assisting program, of program accreditation, and medical assistant certification standards.</p>	<ul style="list-style-type: none"> 70% of students will achieve an average of 4.0-5.0 on the clinical evaluation sheet 70% of students will achieve an average of 4.0-5.0 on the administrative evaluation of Student Tool <p>Externship:</p> <ul style="list-style-type: none"> 100% of students will achieve an average of ≥ 3.0 on their extern ratings 	<p>MA270 Administrative Evaluation of Student Tool</p> <p>MA270 Clinical Evaluation of Student Tool</p>	<p>Administrative Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Clinical Evaluation of Student Tool to be assessed by facility preceptor</p> <p>Externship: In addition to the above, during regularly scheduled meetings with the student during externship, the Program Coordinator will evaluate the students</p>	<p>MA270: Outcome was met for 70% between 4.0 – 5.0 as well as 100% at >3 total average:</p> <p>-86% at 4.0-5.0 on the Clinical evaluation sheet -79% at 4.0-5.0 on the Administrative evaluation sheet.</p> <p>100% of students at ≥ 3</p> <p>In comparison to last year; >3 improved from 2015-16 - 98% to 100% in 2016-17</p> <p>However, 4.0-5.0 average decreased from 2015-16 - 93% to 82% in 2016-17</p>

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