

# Course Assessment – Part A: Your Plan

#184

Your Email \*

Please select your course & name from the list. Contact Instructional Services if your course or name are incorrect or missing

MA 122 – Medical Office Assistant 2 – Lee-Greene – Winter 2017

Part A: Your Plan  
[Directions](#)

Develop an understanding of professionalism and how it relates to the delivery of health care.

1. Choose three of your course outcomes to assess and report on this term (these will also be used in your Student Course Evaluation survey):

Outcome #1 \*

Outcome #2 \*

.Articulate what it means to communicate through touch the qualities of compassion, empathy and understanding.

Outcome #3 \*

Recognize the grief process and how grief influences patient compliance

Have you completed an assessment for this course prior to this term?

Yes

If yes, are you assessing different outcomes? Yes

Comments:

2. To which degree, certificate or program outcomes do these course outcomes map?  
[Degree, Certificate, & Program Outcomes](#)

- Medical Assisting Certificate

Method of Assessment

Journal entries on concepts related to applying professionalism in a healthcare environment and attendance to 1 AAMA meeting during the term.90%

3. What methods will be used to assess individual student understanding of each of these outcomes? (Please be specific.)

Outcome #1: Method to assess student understanding \*

Outcome #2: Method to assess student understanding \*

Journal entries and project on creating and presenting a patient brochure

Outcome #3: Method to assess student understanding \*

Journal entries on working with patient's experiencing grief.

4. How will you know if you were successful in your efforts to teach this outcome?

100% of students will get passing grade on the journal entries and 90% of students will have either attended the AAMA meeting or written a paper on the chosen topic.

Outcome #1: \*

Outcome #2: How will you know if you were successful in your efforts to teach this

100% of students will get passing grade on the brochure itself and on the presentation to the class.

outcome? \*

Outcome #3: How will you know if you were successful in your efforts to teach this outcome? \*

100% of students will get passing grade on the journal entries 3-6 on working with patients.

5. Instructor Questions

Did you find this course helpful in giving you some experience in working with patients?

Create two course specific questions to be included on the Student Course Evaluation.

#1

#2

Do you require the names of students who complete the course evaluation survey? \* 

- Yes

|  |  |
|--|--|
| Created<br><b>6 Feb 2017</b><br>9:39:30 AM |  |
| PUBLIC                                     |  |