Your Email *	
Please select your course & name from the list. Contact Instructional Services if your course or name are incorrect or missing	MA 118 – Lee-Greene
Outcome #1 *	Perform computerized procedures that are necessary to quickly check patients into the medical office emphasizing appointments insurance verification and payment processing.
Outcome #2 *	Perform computerized billing procedures such as posting charges, payments and/or adjustments to the patient account.
Outcome #3 *	Generate and explain accounts receivable reports.
Have you completed an assessment for this course prior to this term?	Yes
If yes, are you assessing different outcomes?	Yes
Comments:	The outcomes were changed 2 years ago to better represent what is actually done in the medical office and what we can replicate in a classroom environment.
2. To which degree, certificate or program outcomes do these course outcomes map? Degree, Certificate & Program Outcomes can be found at: http://www.cgcc.edu/curriculum/program- outcomes	Medical Assisting Certificate
Outcome #1 Method to assess student understanding *	Answer theoretical and application questions in homework and ir computer exercises that replicate real world.
Outcome #2 Method to assess student understanding *	Answer theoretical and application questions in homework and ir computer exercises that replicate real world.
Outcome #3 Method to assess student understanding *	Answer theoretical and application questions in homework and in computer exercises that replicate real world.
4. How will you know if you were successful in your efforts to teach this outcome? Outcome #1 *	90% of students will achieve a score of 4–5 on graded computer entry assignments and 100% of students will achieve a score of 70% or higher on graded homework assignments on applicable material.

your efforts to teach this outcome? Outcome #2 *	entry assignments and 100% of students will achieve a score of 70% or higher on graded homework assignments on applicable material.
How will you know if you were successful in your efforts to teach this outcome? Outcome #3 *	90% of students will achieve a score of 4–5 on graded computer entry assignments and 100% of students will achieve a score of 70% or higher on graded homework assignments on applicable material.
#1	What did you find most useful in the MOSS computerized assignments?
#2	Would this course be as useful in a on-line version and as easily understood.
Do you require the names of students who complete the course evaluation survey? *	• Yes
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