
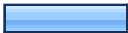






**1. Are you primarily a...?**

		Response Percent	Response Count
Student		56.2%	68
Faculty		18.2%	22
Staff		25.6%	31
Community patron		0.0%	0
		<b>answered question</b>	<b>121</b>
		<b>skipped question</b>	<b>0</b>

**2. Are you on...? Choose all that apply.**

		Response Percent	Response Count
The Dalles campus		91.7%	110
Hood River-Indian Creek campus		27.5%	33
Online		26.7%	32
		<b>answered question</b>	<b>120</b>
		<b>skipped question</b>	<b>1</b>

### 3. How well do the library's hours and services at The Dalles campus meet your needs?

	Not at all	Poor	Neutral	Good	Perfect	I don't use this campus	Rating Average	Response Count
Library Hours	0.0% (0)	15.1% (18)	16.8% (20)	<b>42.0%</b> <b>(50)</b>	18.5% (22)	7.6% (9)	3.69	119
Library Services	0.0% (0)	4.5% (5)	11.8% (13)	<b>46.4%</b> <b>(51)</b>	30.9% (34)	6.4% (7)	4.11	110
answered question								<b>119</b>
skipped question								<b>2</b>




### 4. How well do the library's hours and services at the Hood River campus meet your needs?

	Not at all	Poor	Neutral	Good	Perfect	I don't use this campus	Rating Average	Response Count
Library Hours	2.5% (3)	5.1% (6)	10.2% (12)	6.8% (8)	5.9% (7)	<b>69.5%</b> <b>(82)</b>	3.28	118
Library Services	1.9% (2)	7.5% (8)	6.5% (7)	8.4% (9)	4.7% (5)	<b>71.0%</b> <b>(76)</b>	3.23	107
answered question								<b>118</b>
skipped question								<b>3</b>


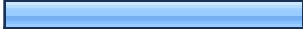

### 5. How could the library's hours or services be improved?

	Response Count
	66
answered question	<b>66</b>
skipped question	<b>55</b>

## 6. Do you have a CGCC library card?

		Response Percent	Response Count
Yes		94.2%	114
No		4.1%	5
Not sure		1.7%	2
answered question			121
skipped question			0

## 7. Have you ever participated in a library instruction session?

		Response Percent	Response Count
Yes		47.1%	57
No		44.6%	54
Not sure		8.3%	10
answered question			121
skipped question			0

## 8. How often do you use these resources?

	Never	Once a quarter	Monthly	Weekly	Daily	Response Count
Interlibrary loan	48.3% (56)	40.5% (47)	9.5% (11)	0.9% (1)	0.9% (1)	116
Library catalog	30.8% (36)	29.1% (34)	22.2% (26)	14.5% (17)	3.4% (4)	117
Research databases	22.0% (26)	22.9% (27)	19.5% (23)	31.4% (37)	4.2% (5)	118
answered question						121
skipped question						0

## 9. How comfortable are you using these resources?

	I don't know what this is	I haven't used it much	I need a lot of help	I need a little help	I'm a pro!	Rating Average	Response Count
Interlibrary loan	18.5% (22)	<b>30.3% (36)</b>	2.5% (3)	27.7% (33)	21.0% (25)	3.03	119
Library catalog	9.3% (11)	27.1% (32)	4.2% (5)	<b>32.2% (38)</b>	27.1% (32)	3.41	118
Research databases	6.7% (8)	20.2% (24)	8.4% (10)	<b>33.6% (40)</b>	31.1% (37)	3.62	119
<b>answered question</b>							<b>120</b>
<b>skipped question</b>							<b>1</b>

## 10. Please recommend one item (book, movie, CD, magazine, etc.) that you would like the library to get.

	Response Count
	58
<b>answered question</b>	<b>58</b>
<b>skipped question</b>	<b>63</b>

## 11. How is the library doing?

	Response Count
	89
<b>answered question</b>	<b>89</b>
<b>skipped question</b>	<b>32</b>

## 12. Any other comments?

**Response  
Count**

52

**answered question**

**52**

**skipped question**

**69**

**Q5. How could the library's hours or services be improved?**

1	Better system for paying for printing. Right now it's not consistent between campuses and is completely on the honor system.	Nov 7, 2011 3:29 PM
2	They work great for me.	Nov 7, 2011 8:59 AM
3	OPEN LATER HOURS AND OPEN ON SATURDAY PLEASE!	Nov 7, 2011 8:58 AM
4	I haven't used the library as of yet.	Nov 6, 2011 11:42 PM
5	It would help to have a true library at the Hood River campus similar to the one at The Dalles campus. It would also be helpful to have staff available more often for questions and assistance.	Nov 6, 2011 4:18 PM
6	Meet student's needs first. Would be nice to know someone is available until 6 pm.	Nov 6, 2011 10:51 AM
7	Have more services in the Hood River Campus.	Nov 6, 2011 10:49 AM
8	stay open longer than 6pm for us that work all day and have night classes. Please stop the charging of printing services, we are starving college students and now with the Pell Grant being dropped a term does not help matters at all! Please do not hit us when we are down!	Nov 5, 2011 10:39 AM
9	It would be nice to have a certain number of free copies/ printing per term.	Nov 4, 2011 1:23 PM
10	I think that the library services should be free to all students. I do think that the college needs to come up with a program that helps fund our library so that they can get the resources that they need to provide to their patrons.	Nov 4, 2011 12:43 AM
11	The hours could be extended to include time for people with evening classes.	Nov 4, 2011 12:40 AM
12	I think the hours are fine the way they are.	Nov 3, 2011 7:52 PM
13	stay open later than 6pm and have it open for a few hours on Saturdays.	Nov 3, 2011 4:32 PM
14	It would be nice to be able to use computers at Hood River campus on Saturdays. Allowing for weekend study may be helpful for a few students.	Nov 3, 2011 2:44 PM
15	Evening hours added for students (unti 8 or 9:00pm	Nov 3, 2011 2:03 PM
16	I might use the HR library as I live there, but don't know much about it.	Nov 3, 2011 1:46 PM
17	If the library was open earlier like 7:30 that would be very helpful! Also, being a nursing student and having all the handouts that we are given. Having the first 10 or so copies free would be nice! Printing has really cost me quite a bit for the first half of the term!	Nov 3, 2011 1:34 PM
18	I use the library before my classes, so the schedule available for the library is fine for me.	Nov 3, 2011 12:17 PM
19	I think the hours are fine for me. Perhaps more options for students?	Nov 3, 2011 12:03 PM
20	Open later on friday or weekend	Nov 3, 2011 11:48 AM

**Q5. How could the library's hours or services be improved?**

21	Expand the hours to evenings and Saturdays.	Nov 3, 2011 11:26 AM
22	Longer hours and weekend hours. MHCC has weekend and late hours and it works great for eveyone.	Nov 3, 2011 11:15 AM
23	Library services at Hood River are essentially non-existent. SOME actual print resources would be nice, as would a library person/student assistant who could provide some backup staffing for Lynne and, more importantly, assist students.	Nov 3, 2011 11:12 AM
24	open some evenings for students	Nov 3, 2011 11:05 AM
25	open by 7:30 so if we need to print something out for an 8 AM class we can do it.	Nov 3, 2011 8:28 AM
26	I am not happy that I need to pay for print outs at the library. I would think that the amount that I pay for tuition and fees would cover any print outs that I would need to make. This should be changed.	Nov 2, 2011 1:26 PM
27	Open at 7;30 am instead of 8	Nov 2, 2011 6:45 AM
28	A library in the IRC.	Nov 1, 2011 3:02 PM
29	Open before 8:00 a.m. (M-F) Open Sat. & Sundays	Nov 1, 2011 9:37 AM
30	Stay open alittle longer on Fridays	Oct 31, 2011 6:21 AM
31	The Hood River Campus doesn't have an actual library with books and such, but the online Ebrary is very resourceful. Us students at the CGCC HR campus could use a library within the facility. It's cost a lot in gas to drive to The Dalles Campus just to try to research info in library books.	Oct 30, 2011 9:03 PM
32	The services could be available more often at the Hood River campus.	Oct 30, 2011 3:42 PM
33	Fridays could be open a little longer	Oct 28, 2011 9:55 AM
34	stay open later than 6 pm	Oct 26, 2011 4:21 PM
35	Open Saturdays	Oct 26, 2011 3:14 PM
36	The library could be opened longer on Fridays and maybe even opened on Saturday mornings	Oct 26, 2011 10:52 AM
37	More availability at the Hood River Campus to talk to someone for help.	Oct 25, 2011 5:02 PM
38	Stay open till M-F and possibly some Saturday's. My son goes to MHCC and they're open 7 days a week. That would be so nice especially when you have kids, jobs etcetera	Oct 25, 2011 3:08 PM
39	Weekend coverage.	Oct 25, 2011 12:10 PM
40	The Library should be open until at least 8 pm; after all, the resources for PCs are there but close at 6 pm. Saturday hours from 11 am - 6 pm should be available or 9 am to 6 pm. We need better coverage on Fridays until 9 pm as well.	Oct 25, 2011 11:57 AM

**Q5. How could the library's hours or services be improved?**

41	it would be nice if it was open until at least 8	Oct 25, 2011 11:43 AM
42	The hours could be extended to accommodate students who take evening classes.	Oct 25, 2011 10:22 AM
43	Be open while night classes are in session	Oct 25, 2011 8:16 AM
44	the hours suit me. I have not heard any complaints from other students.	Oct 25, 2011 7:47 AM
45	the hours suit me. I have not heard any complaints from other students.	Oct 25, 2011 7:47 AM
46	Before 8 am weekday mornings (7:30?) and until at least 5pm on Fridays... 1:00 is too early to close	Oct 24, 2011 9:04 PM
47	Be open later	Oct 24, 2011 6:50 PM
48	I think it would be better if it was open longer and more days	Oct 24, 2011 4:50 PM
49	Be open more often.	Oct 24, 2011 4:33 PM
50	please consider opening at least one night a week on a monday or wednesday so my Ss have access.	Oct 24, 2011 4:25 PM
51	Longer hours on Fridays.	Oct 24, 2011 2:54 PM
52	During mid-terms and final week keep the library open an extra hour or hour an a half to allow those students who have finals or mid-terms to get extra study time or help.	Oct 24, 2011 11:01 AM
53	maybe saty open till 8pm and saturdays also	Oct 24, 2011 9:47 AM
54	open later on Fridays	Oct 24, 2011 9:12 AM
55	It would be helpful if the HRC library Commons was available for students on Friday.	Oct 24, 2011 9:11 AM
56	Extend eve. hours to 7:00 pm	Oct 24, 2011 9:06 AM
57	Right now there is no scheduled service in Hood River. Anything would be an improvement.	Oct 24, 2011 8:54 AM
58	I know the nursing students have had trouble with the reduced library hours, I think particularly not being able to get in early morning. Once budget has been restored, restoring these hours would be good.	Oct 24, 2011 8:45 AM
59	According to students and I agree, the hours need to be longer. Those with 8 am classes are unable to come in before class to print or anything they may need. Also on Friday's, for some people that is the only day they have to study and do research for classes.	Oct 24, 2011 8:44 AM
60	The hours are fine	Oct 24, 2011 8:34 AM
61	Open on weekends!	Oct 24, 2011 8:24 AM



**Q5. How could the library's hours or services be improved?**

62	I would welcome afternoon hours on Fridays and some hours on Saturdays. I would love to use the library during the week, but I work until 6:00 p.m. everyday, except Fridays.	Oct 24, 2011 8:23 AM
63	Well, 24/7 would be pretty sweet.	Oct 24, 2011 8:23 AM
64	Many of my students need to work on class work over the weekends and there aren't any weekend hours at all for them to get to college machines with Office 2010 on them. It would really be helpful if there was a Saturday time the library was open, even if it needed to be a trade with say the Friday morning.	Oct 24, 2011 8:19 AM
65	Stay open later in the evening. Maybe until 8:00pm or 9:00pm.	Oct 24, 2011 8:14 AM
66	Extend Friday hours and be open some Saturdays	Oct 24, 2011 8:07 AM

**Q10. Please recommend one item (book, movie, CD, magazine, etc.) that you would like the library to get.**

1	Pretty much I can find what I'm looking for through interlibrary loan. There isn't anything I can think of it recommend.	Nov 7, 2011 3:29 PM
2	Can't think of one at the moment.	Nov 7, 2011 8:59 AM
3	NONE	Nov 7, 2011 8:58 AM
4	More books	Nov 6, 2011 4:18 PM
5	Not sure.	Nov 6, 2011 10:49 AM
6	I like to read and Linda Howard is the author that I like at this time. It would be nice to have any one of her books in the schools library.	Nov 4, 2011 8:37 PM
7	Native American News Magazines	Nov 4, 2011 12:43 AM
8	A copy of each textbook required for all classes, to stay in the library at all times.	Nov 4, 2011 12:40 AM
9	Kabul Beauty School	Nov 3, 2011 7:02 PM
10	Kabul Beauty School	Nov 3, 2011 7:02 PM
11	Contemporary poetry	Nov 3, 2011 2:03 PM
12	McCance and Heuther Pathophysiology (Maybe you have it).	Nov 3, 2011 1:46 PM
13	Roman Blood by Steven Saylor	Nov 3, 2011 12:17 PM
14	Vanity Fair	Nov 3, 2011 11:26 AM
15	Jim Brickman harp music for relaxation.	Nov 3, 2011 11:15 AM
16	audio books!!!! for when your driving from long distances back and forth to school :) With classes you have other materials to read and study and limits the time for some people to read a novel so why not while your driving!	Nov 3, 2011 11:04 AM
17	Robocop 2	Nov 3, 2011 8:28 AM
18	Debbie Macomber books are my choice that you listen to in your vehicle going back and forth to school	Nov 2, 2011 6:45 AM
19	More videos from Bullfrog Films. <a href="http://www.bullfrogfilms.com/">http://www.bullfrogfilms.com/</a>	Nov 1, 2011 3:02 PM
20	probably someting on osama bin laden or humanity in general	Oct 31, 2011 5:10 PM
21	Inside Job (film). Anything by Masterpiece Theater.	Oct 31, 2011 8:19 AM
22	Na	Oct 31, 2011 6:21 AM
23	I don't have any recommendations.	Oct 30, 2011 3:42 PM
24	More of the quick and dirty tips books	Oct 28, 2011 9:55 AM
25	Teach Yourself Visually/Simplified Series.	Oct 26, 2011 3:14 PM

**Q10. Please recommend one item (book, movie, CD, magazine, etc.) that you would like the library to get.**

26	More nursing journals	Oct 26, 2011 10:52 AM
27	None	Oct 25, 2011 5:02 PM
28	Decision Points by George W Bush and A stolen Life by Jaycee Duggard.	Oct 25, 2011 3:08 PM
29	Smithsonian's Natural History (Amazon) or The Illustrated Encyclopedia of Healing Remedies by C. Norman Shedy (Harper Element)	Oct 25, 2011 12:10 PM
30	"Science" magazine or "Nature" magazine	Oct 25, 2011 11:57 AM
31	At least one copy of all textbooks required for classes at CGCC.	Oct 25, 2011 10:22 AM
32	ANYTHING regarding Middle Eastern History	Oct 25, 2011 8:16 AM
33	More Modern Audio Books	Oct 25, 2011 8:05 AM
34	none	Oct 25, 2011 7:47 AM
35	none	Oct 25, 2011 7:47 AM
36	Consumer Reports.	Oct 25, 2011 7:16 AM
37	Set up a room with a computer for Skype/video communications	Oct 24, 2011 8:58 PM
38	Movie - The Help	Oct 24, 2011 3:54 PM
39	Unsure, I don't use the books enough.	Oct 24, 2011 3:06 PM
40	The Sunday New York Times.	Oct 24, 2011 2:54 PM
41	Grammer Girl's quick and Dirty Tips book	Oct 24, 2011 1:13 PM
42	I would like to see more nursing journals that are not electronic but hands on. Something focusing on Medical/Surgical and/or LPN journal.	Oct 24, 2011 1:09 PM
43	Killing Lincoln by Bill O'Reilly	Oct 24, 2011 12:21 PM
44	The film, Papers, and also We Still Live Here. The latter can be purchased from Bullfrog Films.	Oct 24, 2011 11:45 AM
45	The Eragon books	Oct 24, 2011 11:01 AM
46	Chronicle of Philanthropy	Oct 24, 2011 9:50 AM
47	the choosen	Oct 24, 2011 9:47 AM
48	more current movies and magazines would be nice	Oct 24, 2011 9:11 AM
49	parenting magazine	Oct 24, 2011 9:07 AM
50	Ad Busters (Magazine) The Paris Wife (Paula McLain)	Oct 24, 2011 8:53 AM
51	Student leadership resources; I can't think of the name now and some resources	Oct 24, 2011 8:45 AM

**Q10. Please recommend one item (book, movie, CD, magazine, etc.) that you would like the library to get.**

	on group facilitation	
52	They have had everything ive asked for	Oct 24, 2011 8:34 AM
53	????	Oct 24, 2011 8:24 AM
54	Photoshop tutorials online or on a DVD. Plus, it would be great to have a few computers that would have larger screens and were prepared for semi-professional photo/video editing.	Oct 24, 2011 8:23 AM
55	A stereo, going full blast	Oct 24, 2011 8:23 AM
56	The Office 2010 textbook for CAS 133. I have at least one student that may not pass the class due to lack of book access and she did try coming to the library.	Oct 24, 2011 8:19 AM
57	More access to scholarly journals. I know a lot are available through the system we currently have, but sometimes I still can't find what I'm looking for.	Oct 24, 2011 8:15 AM
58	I have none.	Oct 24, 2011 8:14 AM

**Q11. How is the library doing?**

1	Great!	Nov 7, 2011 6:17 PM
2	I'd like to be able to turn off the heat/cold in the study rooms. Sometimes its way too warm and you have to open the windows. When you try to use the on/off button, it doesn't work. Surely the college doesn't want to pay to heat up/cool off outside? Other times it blasts cold air right over your head.	Nov 7, 2011 3:29 PM
3	GREAT!	Nov 7, 2011 8:59 AM
4	OK STAFF IS VERY HELPFUL	Nov 7, 2011 8:58 AM
5	good	Nov 6, 2011 4:18 PM
6	Wonderful. Everyone is very helpful and approachable.	Nov 6, 2011 3:40 PM
7	OK, but I have hopes for the future!	Nov 6, 2011 10:51 AM
8	At both campuses? Hard to say since I only use HR.	Nov 6, 2011 10:49 AM
9	staff are very nice and very helpful.	Nov 5, 2011 10:39 AM
10	I like libraries so in my opinion it's doing good, just needs a little sprusin up; such as, pictures, plants, and etc.	Nov 4, 2011 8:37 PM
11	Well. The changes (improvements) I see make me nervous, but I think it's well-run overall.	Nov 4, 2011 7:56 PM
12	The staff goes a great job with the librarys resources.	Nov 4, 2011 12:43 AM
13	Okay.	Nov 4, 2011 12:40 AM
14	I think the library is doing a good service.	Nov 3, 2011 7:52 PM
15	excellent	Nov 3, 2011 7:02 PM
16	excellent	Nov 3, 2011 7:02 PM
17	I think the staff is great, the only suggestion I can give is that the library could have newer books for research. I have run into a lot of outdated material in the way of books.	Nov 3, 2011 5:10 PM
18	Staff is GREAT! Hours are bad, charging us to print is crazy!	Nov 3, 2011 4:32 PM
19	Good facility. The computers, staff and overall facility are very nice. I appreciate having all them around as a resource.	Nov 3, 2011 2:44 PM
20	Excellent	Nov 3, 2011 2:03 PM
21	I think you are really trying to help us, and I appreciate it!	Nov 3, 2011 1:46 PM
22	Great :)	Nov 3, 2011 1:34 PM
23	I'm happy with service of the library. Thank you.	Nov 3, 2011 12:17 PM

**Q11. How is the library doing?**

24	Great job!	Nov 3, 2011 12:03 PM
25	Good job.	Nov 3, 2011 11:26 AM
26	The staff and everything is great just need better hours.	Nov 3, 2011 11:15 AM
27	Seems like there are a lot of positive changes happening right now. keep up the good work!	Nov 3, 2011 11:14 AM
28	Well, although I wish the library was a little sexier.	Nov 3, 2011 11:12 AM
29	good	Nov 3, 2011 11:05 AM
30	Thumbs Up!	Nov 3, 2011 11:04 AM
31	OK	Nov 3, 2011 8:28 AM
32	Great. There is always someone that is willing to help.	Nov 2, 2011 1:24 PM
33	that lady id fabulous. i try to get her although i'm sure every one else is fine	Nov 2, 2011 6:45 AM
34	For your resources, excellent.	Nov 1, 2011 3:02 PM
35	Fantastic!	Nov 1, 2011 9:37 AM
36	good i feel comfortable its where i get the majoruity of my work done.	Oct 31, 2011 5:10 PM
37	Goof	Oct 31, 2011 6:21 AM
38	I think the library is going pretty good.	Oct 30, 2011 3:42 PM
39	Great!	Oct 28, 2011 9:55 AM
40	very clean and well organized. friendly staff!	Oct 27, 2011 10:09 PM
41	Overall, great! I love studying here!	Oct 26, 2011 4:21 PM
42	Great	Oct 26, 2011 3:14 PM
43	When the libary is opened, it is an excellent library. I realize that the economics are dictating the library hours.	Oct 26, 2011 10:52 AM
44	I have always had support and assistance from libray staff when ever i needed assistance.	Oct 26, 2011 10:38 AM
45	Good.	Oct 25, 2011 5:02 PM
46	I think it's doing very well nice helpful people.	Oct 25, 2011 3:08 PM
47	Great job.	Oct 25, 2011 12:10 PM
48	The staff members are extremely helpful - the hours just need to be expanded.	Oct 25, 2011 11:57 AM
49	Okay.	Oct 25, 2011 10:22 AM

**Q11. How is the library doing?**

50	Excellent	Oct 25, 2011 9:33 AM
51	Fair with what they have	Oct 25, 2011 8:16 AM
52	Koodos...!	Oct 25, 2011 8:05 AM
53	I think it's fine. The staff is always helpful and nice.	Oct 25, 2011 7:47 AM
54	I think it's fine. The staff is always helpful and nice.	Oct 25, 2011 7:47 AM
55	I like the atmosphere; friendly, outgoing.	Oct 25, 2011 7:16 AM
56	Great	Oct 25, 2011 5:35 AM
57	Hours and copy fees need to be better.,, beside that... Good ;)	Oct 24, 2011 9:04 PM
58	Excellent! I always get the help I need from the wonderful staff.	Oct 24, 2011 8:58 PM
59	I think the libraby is going very well, I like Brian Greene a lot he definitely knows his stuff! Great guy!	Oct 24, 2011 4:50 PM
60	I think it's an excellent library	Oct 24, 2011 4:25 PM
61	Very well.	Oct 24, 2011 3:54 PM
62	Pretty good, I use it mostly for homework and internet.	Oct 24, 2011 3:06 PM
63	The library is great, except for allowing someone to take the sports section each day. See below.	Oct 24, 2011 2:54 PM
64	Great	Oct 24, 2011 1:13 PM
65	Good.	Oct 24, 2011 1:09 PM
66	Great!	Oct 24, 2011 12:21 PM
67	Ok, although it's not right to charge for printing we need this service to be free. we're already poor college students and a lot of my instructors I have had are wanting printed papers not written	Oct 24, 2011 12:13 PM
68	Okay.	Oct 24, 2011 11:45 AM
69	Great job. Great staff!	Oct 24, 2011 11:19 AM
70	I do not use the library services that much so I don't feel that qualified on rating services.	Oct 24, 2011 11:11 AM
71	Pretty good except with printing. It would be more beneficial to allow at least the first 5 pages we print (black and white) to be free then charge for the others at 5-10 cents a page. and also charge for color. this system would allow student to actually print the majority of there papers for free or reduced cost.	Oct 24, 2011 11:01 AM
72	very well its a nice place just to relax and get your homework done	Oct 24, 2011 9:47 AM

**Q11. How is the library doing?**

73	Good with available resources.	Oct 24, 2011 9:12 AM
74	fine	Oct 24, 2011 9:12 AM
75	Charging for printing is a very difficult issue.	Oct 24, 2011 9:11 AM
76	courteous, helpful staff	Oct 24, 2011 9:07 AM
77	Doing well.	Oct 24, 2011 9:06 AM
78	Good. We know the librarians wants to help in any way they can.	Oct 24, 2011 8:54 AM
79	Great improvements - so far!	Oct 24, 2011 8:53 AM
80	In general, good. I don't use it enough to know really well how well you are doing. I can access what I need easily enough.	Oct 24, 2011 8:45 AM
81	Overall the library does a great job. The number one complaint I hear from students is the need for longer hours.	Oct 24, 2011 8:44 AM
82	The services and staff are great	Oct 24, 2011 8:34 AM
83	The library is doing much better now, but then I haven't used it much other than to reserve equipment, occasionally check out an item.	Oct 24, 2011 8:28 AM
84	Great! I appreciated the enthusiasm of the library staff. I think you all are doing an excellent job.	Oct 24, 2011 8:24 AM
85	The library is doing great, whenever I use it, I find friendly and supportive staff, clean and well organize space, good resources. I am really thankful for this library's presence in this community. I wish more people have been using it.	Oct 24, 2011 8:23 AM
86	Good	Oct 24, 2011 8:23 AM
87	Good	Oct 24, 2011 8:19 AM
88	I'm hearing a lot of student grumbling about paying to print.	Oct 24, 2011 8:15 AM
89	Excellent	Oct 24, 2011 8:14 AM



**Q12. Any other comments?**

1	Since new management, the library has vastly improved!!!	Nov 7, 2011 3:29 PM
2	Glad we have a new director. He seems to be doing some great things. Glad to see the stapler and scissors are no longer chained to the table.	Nov 7, 2011 8:59 AM
3	STOP THE PRINTING CHARGES PLEASE! I CANT AFFORD IT AND I CANT PRINT AT HOME DUE TO WELL NO PRINTER. DONT HAVE MONEY TO ALWAYS PAY FOR PRINTING.	Nov 7, 2011 8:58 AM
4	It would be nice if we could get more hours for the library desk.	Nov 6, 2011 10:49 AM
5	Open on Saturdays for at least a few hours. Two full time staff are gone, so while the changes if money is saved?	Nov 5, 2011 10:39 AM
6	Tony is awesome.	Nov 4, 2011 7:56 PM
7	All Library Services that pertain to students should be FREE to the students. At this rate I know a lot of students who will be purchasing their own printers, copiers, scanners, computers, and getting ebooks. I do enjoy the library setting at school and would like to continue using the library and not having to run home to print out my school work.	Nov 4, 2011 12:43 AM
8	none.	Nov 3, 2011 7:52 PM
9	The rooms for studying at the Dalles campus are frequently full when I go there to study. It would be nice to have more private rooms that are smaller for students to study in. That, or some arrangement of private desk along the North wall of the library, so you can always find a quite private place to do work.	Nov 3, 2011 2:44 PM
10	None	Nov 3, 2011 2:03 PM
11	I'm still busy learning things being new faculty. I look forward to using the library more and more.	Nov 3, 2011 1:46 PM
12	First 10 copies free... Would be great!	Nov 3, 2011 1:34 PM
13	I certainly enjoy the ability to bring my own laptop, and hook on to the Wi-Fi network available throughout the campus. This gives me the freedom to study with my own programs on my own computer, and having it available at the library simplifies my research by providing all the necessary components in one place.	Nov 3, 2011 12:17 PM
14	Keep up the good work!	Nov 3, 2011 11:26 AM
15	The view! Can some of the trees be thinned so we can see the river?	Nov 3, 2011 11:12 AM
16	Just wish you could get some audio literature!	Nov 3, 2011 11:04 AM
17	I was not thrilled to see that I have to pay for copies. I figure with the amount I pay for classes and other things it should cover the cost of copies.	Nov 2, 2011 1:24 PM
18	the computer guy is AWESOME	Nov 2, 2011 6:45 AM
19	Thanks.	Nov 1, 2011 3:02 PM

**Q12. Any other comments?**

20	Excellent staff!	Nov 1, 2011 9:37 AM
21	nope	Oct 31, 2011 5:10 PM
22	Love the new bookshelf with the recently aquired books.	Oct 31, 2011 8:19 AM
23	Na	Oct 31, 2011 6:21 AM
24	None	Oct 30, 2011 3:42 PM
25	I am both staff and student. As a student, I've come to the library many times to print out a report or some resources for a group project. Now there is a fee to print paper. To charge 10-20 cents per page is way too high. A standard B&W laser toner cartridge will put out over 10,000 copies. Tonors will cost .003 cents per page. I can see charging students a penny a page, but 10 cents? 20 cents?!? Way too high. If it's a color printer, I can understand, but a simple B&W laser printer... I can understand why students are getting upset.	Oct 26, 2011 3:14 PM
26	Not paying for printing would improve my overall view of the library.	Oct 26, 2011 11:39 AM
27	For a community college the size of CGCC the libray facilities are awesome. The hours of operation is very limited.	Oct 26, 2011 10:52 AM
28	Love the candy dispenser at The Dalles campus!	Oct 25, 2011 5:02 PM
29	KEEP UP THE GOOD WORK!	Oct 25, 2011 12:10 PM
30	Any software offered on the PCs should be backed up by a staff member who really uses the software, and knows the glitches, ins and outs, of the product.	Oct 25, 2011 11:57 AM
31	No.	Oct 25, 2011 10:22 AM
32	Everyone that works in the library is incredibly friendly and supportive!!! Excellent customer service.	Oct 25, 2011 9:33 AM
33	no	Oct 25, 2011 7:47 AM
34	no	Oct 25, 2011 7:47 AM
35	Keep up the good work!	Oct 25, 2011 7:16 AM
36	Paying for copies is outrageous. It was so nice to get those for free. Maybe pay an extra 15.00 for fees. Please bring back free copies.	Oct 24, 2011 9:04 PM
37	Thank you for your continued efforts to improve and enrich the lives and educations of the students of CGCC.	Oct 24, 2011 8:58 PM
38	The sports section from the Oregonian is gone every day. It seems that someone is using the library paper as their personal subscription to the sports section. This is unfair because nobody else can use it for all or most of the day. Please try to keep library materials in the library for all to use. Thank you.	Oct 24, 2011 2:54 PM
39	FREE PRINTING FOR STUDENTS	Oct 24, 2011 12:13 PM

**Q12. Any other comments?**

40	The staff is excellent.	Oct 24, 2011 11:45 AM
41	thank you for all the kindness	Oct 24, 2011 9:47 AM
42	Keep up the current level of communication with faculty, admin, students.	Oct 24, 2011 9:12 AM
43	Longer Friday afternoon hours would be helpful in TD.	Oct 24, 2011 9:11 AM
44	Thanks for asking!	Oct 24, 2011 8:54 AM
45	I wish there were electrical outlets to plug into	Oct 24, 2011 8:34 AM
46	Nice to see the increased flexibility/responsiveness with having a new Director!	Oct 24, 2011 8:28 AM
47	Keep up the great work!	Oct 24, 2011 8:24 AM
48	Thank you for all your work!	Oct 24, 2011 8:23 AM
49	Nope, nada	Oct 24, 2011 8:23 AM
50	No	Oct 24, 2011 8:19 AM
51	Really glad we have access to the OED now. That is a great resource and I use it frequently. I'm a literature and history major, so I enjoy being able to trace the usage and development of words.	Oct 24, 2011 8:15 AM
52	The Library has a great staff.	Oct 24, 2011 8:14 AM