

Instructional Services 2011-12 Department Review – IAC Feedback

The department clearly approached this work earnestly. The report is thoughtful and well-written. However, for future reviews the IAC believes it makes sense for the Library to do a separate department review, if possible.

Section One:

Salient mission and goals. Clear and very well-written section. The dates and objectives in the goals matrix was in-depth and interesting; hopefully it was a beneficial exercise for the department!

Section Two:

Personnel, facilities, and budget sections are clear and well-organized. Well done condensing a large, multi-faceted department into just a few pages!

Section Three:

Excellent description of the department review process at present.

Section Four:

Good analysis and use of data in this section. Management and leadership structure section is clear; actions for improvement is especially helpful. Excellent use of data in budget section with good theoretical questions raised and clear actions for improvement. Excellent section on facilities and resources; hopefully those needs will be addressed soon! Outstanding discussion of results and analysis in the planning and evaluation section. Good use of data and trend identification in the professional development section; good to tie recommendations to budget. Good suggestions in communications and coordination.

While there was excellent data regarding course schedule due dates, the timeliness of service element drew primarily on library data, which is part why the IAC believes that the library deserves its own department review.

Section Five:

Thoughtful and well-written reflections on the goals and objectives of the department.