

## Performance Measures

*This section uses figures from all counties plus additional data entered by the R&R to see how close the agency is to reaching the goals it has set for this contract period. Figures on this sheet are by SDA, not county.*

### 19. Quarterly Vacancy Checks

**A. FCC and Certified FCC Providers**

The number of FCC and certified FCC providers enrolled with the R&R.

QTR 1	QTR 2	QTR 3	QTR 4
94	87	92	89

**B. Vacancy Checks for FCC/Certified FCC Providers**

The number of vacancy checks performed for FCC and certified FCC providers during the quarter.

61		53	39
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**C. Percentage of Vacancy Checks Completed**

Percentage of vacancy checks actually completed during the quarter (19B / 19A).

64.9%	0.0%	57.6%	43.8%	<b>90.0%</b>
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**Goal**

### 20. Annual Vacancy Checks

**A. Centers**

The number centers enrolled with the R&R.

QTR 1	QTR 2	QTR 3	QTR 4
40	41	41	41

**B. Vacancy Checks for Centers**

The number of vacancy checks performed for centers during the quarter. Centers are only required to have vacancies checked once a year.

9		9	7
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**C. Number of Annual Vacancy Checks Not Completed**

The total number of active centers for which vacancy checks have not been performed during the last calendar year.

5		2	13
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**D. Percentage of Vacancy Checks Completed**

Percentage of vacancy checks completed on an annual basis.

87.5%	100.0%	95.1%	68.3%	<b>90.0%</b>
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**Goal**

### 21. Annual Database Updates

**A. Total Number of Providers**

The total number of active providers maintained on your database during this quarter. Includes centers, FCC homes, and certified FCC.

QTR 1	QTR 2	QTR 3	QTR 4
134	128	133	130

**B. Annual Updates Completed**

The number of annual updates of active providers completed during this quarter.

7		111	7
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**C. Number of Providers Not Updated within One Year**

The total number of active providers maintained on your database but not updated within a twelve-month period.

21		5	11
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**D. Percentage of Providers Updated**

The percentage of providers updated on an annual basis.

84.3%	-	96.2%	91.5%	<b>90.0%</b>
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**Goal**

**QUARTERLY CLIENT REPORT -- Data by SDA**

*Complete this page for each SDA. Report data for all client households provided with comprehensive services during this quarter.*

**9. Household Structure**

**A. Two-or-More Adult Households**

	QTR 1	QTR 2	QTR 3	QTR 4
New Clients	35	36	20	23
Callbacks	3	7	8	5
Total for Quarter	38	43	28	28

**B. One-Adult Households**

New Clients	22	6	12	16
Callbacks	5	1	6	4
Total for Quarter	27	7	18	20

**C. Declined to Answer (N)**

New Clients	0	1	1	1
Callbacks	0	0	0	1
Total for Quarter	0	1	1	2

**D. Total.**

65	51	47	50
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**E. Crosscheck - Should equal the total number of new client households and client households calling back (otherwise there is an error).**

65	51	47	50
OK	OK	OK	OK

**10. Household Income**

*Estimated gross annual income*

**A. Under \$24,999**

New Clients	25	18	13	24
Callbacks	2	3	6	4
Total for Quarter	27	21	19	28

**B. \$25,000 - \$44,999**

New Clients	22	17	14	12
Callbacks	3	3	6	5
Total for Quarter	25	20	20	17

**C. Over \$45,000**

New Clients	0	7	6	3
Callbacks	0	2	2	1
Total for Quarter	0	9	8	4

**D. Declined to answer**

New Clients	10	1	0	1
Callbacks	3	0	0	0
Total for Quarter	13	1	0	1

**E. Not asked due to restrictions of enhanced contract**

New Clients	0	0	0	0
Callbacks	0	0	0	0
Total for Quarter	0	0	0	0

**F. Total.**

65	51	47	50
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**G. Crosscheck - Should equal the total number of new client households and client households calling back (otherwise there is an error).**

65	51	47	50
OK	OK	OK	OK

**11. Who's Paying for Care?**

**A. Self**

	QTR 1	QTR 2	QTR 3	QTR 4
New Clients	32	33	26	25
Callbacks	4	5	9	8
Total for Quarter	36	38	35	33

**B. Employer**

New Clients	0	0	0	0
Callbacks	0	0	0	0
Total for Quarter	0	0	0	0

**C. DHS/CCP**

New Clients	22	9	7	9
Callbacks	4	3	5	1
Total for Quarter	26	12	12	10

**D. DHS Child Welfare**

New Clients	2	1	0	5
Callbacks	0	0	0	1
Total for Quarter	2	1	0	6

**E. Workforce Investment**

New Clients	1	0	0	1
Callbacks	0	0	0	0
Total for Quarter	1	0	0	1

**F. Schools (Teen)**

New Clients	0	0	0	0
Callbacks	0	0	0	0
Total for Quarter	0	0	0	0

**G. Other**

New Clients	0	0	0	0
Callbacks	0	0	0	0
Total for Quarter	0	0	0	0

**H. Total.**

65	51	47	50
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**I. Crosscheck - Should be equal to the total number of new client households and client households calling back (otherwise there is an error).**

65	51	47	50
OK	OK	OK	OK